

Tokyo 2020 Games City Cast Questionnaire Results (Details)

1. Number of Respondents, etc.

1) Number of Respondents/ Response Rates

7,682 Respondents (Response Rate: 47.6%)

2) Gender

	Male	Female	Unanswered	Total
Number/Rate of Responses	2,877 (37.5%)	4,734 (61.6%)	71 (0.9%)	7,682

3) Age

	10's	20's	30's	40's	50's	60's	70's	80's or older	Total
Number of Respondents	47	347	307	1,091	2,551	2,118	1,098	123	7,682
(Composition Ratio)	0.6%	4.5%	4.0%	14.2%	33.2%	27.6%	14.3%	1.6%	—

2. Questionnaire Results

Q1. Please tell us about your volunteer experience other than City Cast. (Multiple answers allowed)

Answer Choices	Number (person)	Percentage (%)
Field Cast	1,654	21.5
Volunteer for Tokyo Marathon (VOLUNTAINER)	1,218	15.9
Tokyo Tourism Volunteer	779	10.1
Volunteer for the Rugby World Cup 2019™	605	7.9
Other	2,530	32.9
No answer	2,808	36.6

Q2. Please choose reasons for your joined City Cast activities. (Multiple answers allowed)

Answer Choices	Number (person)	Percentage (%)
I wanted to be involved in the Olympic and Paralympic Games.	7,165	93.3
I wanted to welcome athletes and spectators from abroad.	4,706	61.3
I wanted to exercise my language and other skills.	2,625	34.2
I wanted to help show the appeal of Tokyo and other areas of Japan.	2,287	29.8
I wanted make friends with many volunteers.	1,875	24.4
I wanted to improve my communication skills.	1,807	23.5
Other	445	5.8

Q3. Did your experience as City Cast encourage you do more or become interested in doing more? (Multiple answers allowed)

Answer Choices	Number (person)	Percentage (%)
Participate in a wide range of volunteer or regional activities.	4,507	58.7
Help individuals requiring care when they seem to have problems.	4,505	58.6
Help individuals from abroad when they seem to have problems.	3,380	44.0
Watch para-sports.	2,951	38.4
Deepening my understanding of attractiveness of Tokyo and other areas.	2,876	37.4
Play a wide range of sports.	1,012	13.2
Other	426	5.5
No answer	39	0.5

Q4. Would you like to continue participating in volunteer activities after the Tokyo 2020 Games?

Answer Choices	Number (person)	Percentage (%)
I would definitely like to do so.	2,897	37.7
I would like to do so if I have the opportunity.	4,506	58.7
I'm not sure yet.	260	3.4
I do not want to.	19	0.2

Q5. Would you like to participate in volunteer activities if there are events related to the Tokyo 2020 Games?

Answer Choices	Number (person)	Percentage (%)
I would definitely like to do so.	3,498	45.5
I would like to do so if I have the opportunity.	3,775	49.1
I'm not sure yet.	369	4.8
I do not want to.	40	0.5

Q6. Please choose categories of volunteer activities that you are interested in participating in the future from below. (Multiple answers allowed)

Answer Choices	Number (person)	Percentage (%)
Sports	5,470	71.2
Regional Revitalization, Town Development, Tourism	5,034	65.5
Multicultural Coexistence, International Cooperation	4,637	60.4
Arts and Culture	3,607	47.0
Children, Education	3,182	41.4
Disaster Rescue, Regional Safety Activities	2,519	32.8
Environment/ Animal Welfare	2,148	28.0
Medical Care/ Welfare/ Human Rights	2,041	26.6

Other	103	1.3
None	81	1.1

Q7. What do you want the Tokyo Metropolitan Government to do to facilitate participation in volunteer activities? (Multiple answers allowed)

Answer Choices	Number (person)	Percentage (%)
Provide opportunities for volunteer activities.	5,533	72.0
Provide information on volunteer activities.	5,002	65.1
Provide opportunities to learn or improve skills.	4,181	54.4
Provide opportunities to interact between volunteers.	1,780	23.2
Respond to matters requiring consideration. (Support for individuals with physical problems, etc.)	1,695	22.1
Other	165	2.1
None	328	4.3

3. Other Opinions (Please write freely.)

- I was very happy that I could be involved in the Tokyo 2020 Games. It is an unforgettable memory.
- It was very enjoyable because I could be involved in volunteer activities with others.
- I would definitely like to participate in volunteer activities if I have the opportunity.
- Unfortunately I had little chance to engage in volunteer activities because there were no spectators.

4. Message to City Cast Members (Major messages)

- I was happy that I could participate in many volunteer activities with other volunteers. Thank you!
- Let's all do volunteer activities together in the future!